

South Florida Sales Contact Sheet

Name	Office	Fax	E-mail Address
VP of Sales			
Glenn Baker			glenn_baker@uhc.com
Director of Sales (51-99)			
Shannon Carmona			shannon_carmona@uhc.com
Director of Account Management (51-99)			
Rosaura Hernandez			rosaura_hernandez@uhc.com
Manager of New Business and Renewals (2-50)			
Benjamin Bucheger	(218) 529-8402	(800) 711-7630	benjamin_g_bucheger@uhc.com
Small Business Regional FAM Director (2-50)			
Robin Mantooth	(763) 361-4230	(763) 361-4230	robin_a_mantooth@uhc.com
Account Executives (51-99)			
Amy Diaz	(954) 378-0614	(954) 378-0780	amy_b_diaz@uhc.com
Kayla Hennessy	(954) 378-0494	(954) 378-0780	kayla_hennessy@uhc.com
Account Executives (2-50)			
Cynthia Wolfe	(954) 378-0602	(954) 378-0780	cynthia_wolfe@uhc.com
Troy Carrillo	(844) 784-8582	(800) 711-7630	Troy_m_carrillo@uhc.com
Renewal Account Executive (RAE: 2-50)			
Joseph Schloegel	(866) 450-2260	(608) 783-8750	joseph_schloegel@uhc.com
Marieta Sosa	(866) 605-8488	(800) 732-7931	marieta_sosa@uhc.com
Carolyn Tudahl	(888) 627-8509		
Robin Rao	(877) 749-6797	(608) 783-8750	robin_Rao@uhc.com
Strategic Account Executive (SAE: 51-99)			
Rosemary Medina	(954) 378-0601	(954) 378-0780	rosemary_medina@uhc.com
Katharine B. Kilpatrick	(954)-378-0615	(954) 378-0780	katharine_kilpatrick@uhc.com
Cara Singletary	(239) 789-4812		cara_singletary@uhc.com
Field Account Manager *FAM* (51-99)			
Daisy (Yessi) Castro	(954) 378-0464	(954) 378-0783	daisy_castro@uhc.com
Natasha Lievano	(954) 378-0628	(954) 378-0785	melody_velez@uhc.com
Field Account Manager *FAM* (2-50)			
Melody Velez	(954) 378-0497	(954) 378-0783	natasha_lievano@uhc.com
Matthew Jarsen	(954) 378-0468	(954) 378-0783	matthew_e_jarsen@uhc.com

Platinum and Gold Broker

- Reach out to your Dedicated Client Service Manager (DCSM) for all escalated services.

Small Business Elite Brokers

- Contact: elite_broker_services@uhc.com
- 1-800-945-0117

Non United Advantage Broker (Non Platinum or Gold)

- Contact: clientserviceoperations@uhc.com
- 1-888-842-4571

Escalated Service Issues

- Issues that could not be resolved by the Client Service Operations Team, Elite Team, General Agent Service Team
- Contact: Field Account Manager(FAM)

All New Business quotes or submissions please send to sesub@uhc.com.